



Digital Leadership

- The reporting tool can help SLTs ensure that school technology is being used effectively and safely, plus help them identify where cost and time savings can be made.
- As a market-leader, NetSupport continues to work with Safeguarding Leads, local authorities, the Internet Watch Foundation, leading charities and young people themselves to ensure the tools are relevant, effective and, most importantly, up-to-date.

Influence and Innovation

- See a detailed overview of all online activity with the reporting tool. Armed with keywords and websites visited, schools can organise assemblies to raise awareness or speak 1:1 with students. Schools can also share any trending issues detected or extra keyword updates with local schools as part of a wider initiative.
- NetSupport DNA is constantly evolving. Customer feedback plays an important part in this to ensure it delivers real value to schools.

Content and Community

- Setting age-appropriate internet filters helps ensure the content students are accessing is appropriate for their age group, whilst also positively influencing their behaviour.
- The keyword and phrase monitoring tool creates word clouds that highlight any safeguarding terms being used. Knowing they are being monitored, this encourages positive behaviour amongst students and promotes self-awareness.
- NetSupport DNA's language packs allow schools to monitor safeguarding topics and support EAL students across many languages.
- Helping schools determine whether content typed or searched for by a student is appropriate, the 'triggered event' shows a description of the term, along with a student name, device, application used and the time. With this information, the context can be established to determine if the event needs following up.
- The online safeguarding resources directory enables students to gain instant access to online support resources and helplines.

Respect and Responsibility

- NetSupport DNA's internet metering tool doesn't blanket ban everything that could be seen as a risk - instead, it provides the opportunity for students to act responsibly.
- The 'Report a concern' option allows students to voice their concerns to trusted members of staff, while the teacher 'Report a concern' enables teachers to submit any concerns about students to staff members.
- NetSupport DNA also reminds students of the role they play in their own online safety as Digital Citizens and empowers them by asking them to agree to the school's Acceptable Usage Policy before going online.
- The GDPR toolkit helps schools to handle personal data responsibly.

Online Safety

- NetSupport DNA's safeguarding features (internet and application metering, webcam and USB control) help to maintain a safe learning environment.