



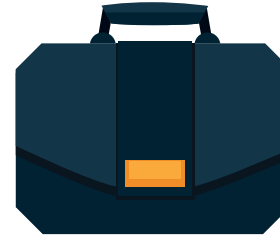
City of Dickinson

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IT Coordinator



150

NetSupport DNA
Licenses



We work within the
Public Sector

How is the software currently being used in your organization?

We are currently using NetSupport DNA to track internet and application usage, to restrict internet usage, and to track some of our hardware assets. It provides robust reporting capabilities that keep staff accountable for the sites they are visiting during work hours, as well as ensuring that business resources are only used for business purposes.

The challenges we were trying to solve:

We wanted a product that would not only track our user's internet usage but also allow us to filter what sites they have access to.

Why did you choose our product?

- | | |
|---|--|
| <input checked="" type="checkbox"/> Cost | <input checked="" type="checkbox"/> Features |
| <input checked="" type="checkbox"/> Easy to use | <input type="checkbox"/> Security |
| <input type="checkbox"/> Platform support | <input type="checkbox"/> Other |
| <input type="checkbox"/> Recommendation | |

We found NetSupport DNA to be more user-friendly and robust than the alternative products offered by other vendors that we tried during our testing phase.

How/where has NetSupport added value?

- Saved money
- Increased productivity
- Saves time
- Flexibility
- Performance
- Easy to use
- Other

NetSupport DNA for us is used in a manner to keep staff more accountable for their usage of technology, which in turn means more time spent on work and less spent surfing the web.

Would you recommend NetSupport?

- Yes No

“ user-friendly and robust ”