



EDMONDS SCHOOL DISTRICT

Edmonds School District

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650

NetSupport School
Licenses



We work within the
Education Sector

How is the software currently being used in your organization?

NetSupport School is installed in multiple CTE (Career & Technical Education) computer labs in five high school buildings. Teachers use the software to monitor students' use during class and like the fact that they can intervene immediately if inappropriate use occurs.

Our Tech consultant states "NetSupport is a critical tool for me to maintain our classrooms."

The challenges we were trying to solve:

We wanted a product to help firstly, with classroom management, to help teachers to monitor student computer use in classrooms of up to 31 students; and secondly, with remote tech support, to enable the computer technician to service multiple locations from a remote site.

Why did you choose our product?

- | | |
|--|-----------------------------------|
| <input checked="" type="checkbox"/> Cost | <input type="checkbox"/> Features |
| <input type="checkbox"/> Easy to use | <input type="checkbox"/> Security |
| <input type="checkbox"/> Platform support | <input type="checkbox"/> Other |
| <input checked="" type="checkbox"/> Recommendation | |

Education staff and our computer consultant chose NetSupport School together, based on its affordability and recommendation from others who highlighted the features they use, such as student blocking and screen monitoring and how it benefits their school.

We are very pleased with the product.

How/where has NetSupport added value?

- Saved money
- Increased productivity
- Saves time
- Flexibility
- Performance
- Easy to use
- Other

This relates to both tech support and use as a teaching tool.

Would you recommend NetSupport?

- Yes No

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