



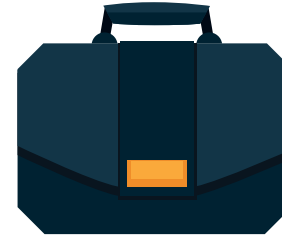
Hugh Chatham Memorial Hospital

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Systems Analyst



1100

NetSupport Manager Licenses



We work within the Healthcare Sector

How is the software currently being used in your organization?

NetSupport Manager is being utilized as the primary (99%+) remote access tool throughout our hospital. It is used multiple times each day by virtually the entire IT staff.

The challenges we were trying to solve:

We wanted to find a solution to enable us to carry out remote access to our widespread and multi-site hospital campus. It was important to find a solution that would save our technicians' time in being able to control and maintain PCs remotely.

Why did you choose our product?

- | | |
|---|--|
| <input type="checkbox"/> Cost | <input checked="" type="checkbox"/> Features |
| <input type="checkbox"/> Easy to use | <input type="checkbox"/> Security |
| <input type="checkbox"/> Platform support | <input type="checkbox"/> Other |
| <input type="checkbox"/> Recommendation | |

At the time NetSupport Manager was purchased, from our point of view it by far had the most features of all of the solutions we tested - especially as it can be combined with NetSupport DNA, ServiceDesk etc.

How/where has NetSupport added value?

- Saved money
- Increased productivity
- Saves time
- Flexibility
- Performance
- Easy to use
- Other

NetSupport Manager is an excellent product: easy to manage and deploy.

The amount of time you save (therefore money and increased productivity) is incredible!

Would you recommend NetSupport?

- Yes No

“ The amount of time you save is incredible! ”