



Trevelyan Middle School  
*Inspiring learners; enriching lives*

## Trevelyan Middle School

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# 150

NetSupport DNA  
Licences



We work within the  
Education Sector

### How is the software currently being used in your organisation?

NetSupport DNA is being used to monitor all users' PCs to identify trigger words that are potential e-safety concerns to follow up. It also provides a discreet way for students to contact staff regarding e-safety concerns - and allows senior leadership able to follow up as required.

### The challenges we were trying to solve:

In light of the new safeguarding requirements for schools, we wanted to add to our e-safety tools across the school. Both proactive and reactive tools were required such as keyword monitoring to highlight potential issues and tools which allow students to contact staff.

### Why did you choose our product?

- Cost
- Easy to use
- Platform support
- Recommendation
- Features
- Security
- Other

As a current customer using NetSupport products, I already had a good trust in the brand and a good working relationship with our Account Manager.

NetSupport DNA is a great system and the price is easy to manage within our budget.

### How/where has NetSupport added value?

- Saved money
- Increased productivity
- Saves time
- Flexibility
- Performance
- Easy to use
- Other

99% of the package worked straight out of the box, and the support team assisted well with the one aspect that I couldn't seem to configure.

### Would you recommend NetSupport?

- Yes
- No

“  
It's a great system  
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