



HILLCRESTACADEMY

Hillcrest Academy

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100

NetSupport DNA
Licenses



We work within the
Education Sector

How is the software currently being used in your organization?

I love that there is so much information and capability packed into one product.

We use DNA to provide proactive hardware alerts so we know about issues before they become problems. We also use the internet monitoring capability to see exactly where students are spending time online and supplement our broad category-based internet filtering. The eSafety features provide alerts when students are interacting with potentially harmful materials online. Previously this information had to be cobbled together from multiple sources or was simply unavailable.

The challenges we were trying to solve:

We need visibility into what is happening on our network with the information laid out in an accessible format. Proactive hardware alerts, internet monitoring, and maintaining a safe environment for students are top priorities.

Why did you choose our product?

- | | |
|---|--|
| <input checked="" type="checkbox"/> Cost | <input checked="" type="checkbox"/> Features |
| <input checked="" type="checkbox"/> Easy to use | <input type="checkbox"/> Security |
| <input type="checkbox"/> Platform support | <input type="checkbox"/> Other |
| <input type="checkbox"/> Recommendation | |

The product is ideally suited for the needs of the Education market.

How/where has NetSupport added value?

- Saved money
- Increased productivity
- Saves time
- Flexibility
- Performance
- Easy to use
- Other

Information means nothing if it is not accessible. I love how DNA puts everything in one place and makes it easy to see.

Very excited to have accessible and actionable visibility into our network.

Would you recommend NetSupport?

- Yes No

“
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