NetSupport DNA

Manage IT in the classroom and across the school with ease

As the use of technology increases in schools and Trusts/districts, NetSupport provides the complete solution to help monitor and manage its use, support teachers and protect students.

The complete solution, NetSupport DNA, includes network and IT management, classroom management and safeguarding tools.

Network and IT Management

IT technicians can track, monitor and manage all IT assets and endpoints across a school and its sites from a central point-providing secure, fast and flexible management of a school's IT infrastructure.

- ✓ Software licensing, metering and restrictions
- ✓ Hardware inventory
- ✓ Device and SNMP auto-discovery
- ✓ Endpoint security and proactive alerts
- ✓ Explore and track all assets
- ✓ User account management
- ✓ Power management and print monitoring
- ✓ Multi-site support and management
- ✓ Powerful remote control
- ✓ Software distribution
- ✓ Activity monitoring
- ✓ App and web metering

Classroom Management

Within NetSupport DNA, teachers can access classroom management tools (NetSupport School) providing dedicated assessment, monitoring, collaboration and control features to leverage the full value of technology-enhanced instruction.

- ✓ View and control students' screens
- ✓ Range of testing and assessment tools
- ✓ Language lab module
- ✓ Internet metering and control
- ✓ Digital journals of all key lesson content
- ✓ Real-time instruction tools
- ✓ Teacher, TA and student apps
- ✓ Integration with OneDrive
- ✓ Hand out and collect files from students
- ✓ Show teacher's screen
- ✓ SIS integration (Google Classroom and OneRoster)
- ✓ Multi-platform support
- ✓ Keyboard monitoring

Internet Safety

NetSupport DNA contains a built-in safeguarding toolkit, enabling schools to enhance their eSafety policies with its range of proactive and reactive tools designed to protect students and encourage greater digital citizenship – without the dependency on your IT department.

- ✓ Age appropriate web metering
- ✓ Student 'Report a concern'
- ✓ Screen capture/video
- ✓ Keyword monitoring
- ✓ Review triggered events
- ✓ Cloud-based view
- ✓ View history of concerns
- ✓ Online safeguarding resources
- ✓ Monitor 'at risk' students
- ✓ Enforce acceptable use policies
- ✓ Teachers can add their concerns
- ✓ Contextual intelligence-based Risk Index