



St Ronan's School

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Director of IT



200

NetSupport DNA
Licences



We work within the
Education Sector

How is the software currently being used in your organisation?

We use NetSupport DNA in the IT department to monitor alerts from keywords. We have also taken advantage of the power management aspect to automatically shut down PCs overnight in different areas of the school.

We will begin to use DNA as an asset database in the near future.

The challenges we were trying to solve:

With the new Prevent Duty legislation, we needed a solution which would help meet its requirement of safeguarding and monitoring. NetSupport DNA contained the features needed to help us such as keyword monitoring, trend reports and context for each alert.

Why did you choose our product?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Cost | <input checked="" type="checkbox"/> Features |
| <input checked="" type="checkbox"/> Easy to use | <input type="checkbox"/> Security |
| <input checked="" type="checkbox"/> Platform support | <input checked="" type="checkbox"/> Other |
| <input type="checkbox"/> Recommendation | |

We have used NetSupport School for several years and DNA seemed a good fit as they integrate well together. We also use NetSupport Notify and so we know NetSupport products work well for us.

Overall the product has a wide range of features which fits our IT and safeguarding needs and is really easy to use.

How/where has NetSupport added value?

- Saved money
- Increased productivity
- Saves time
- Flexibility
- Performance
- Easy to use
- Other

We were mostly interested in the safeguarding aspects of the product but have found other areas very useful too.

Would you recommend NetSupport?

- Yes No

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