



## More House School

Richard Strickland, Senior Network Technician

### How is the software currently being used in your school?

We are currently using the software to monitor internet usage on our 300+ desktop and laptop computers. Staff are now able to see what year groups are doing when online, and flag any activity that may be of concern to them. We are also able to provide pupils with a safe means of contacting staff if they feel the need to – and this need not be about inline issues.

The software has also proved very helpful with finding computers that have problems. With its hardware inventory features, we are able to get a detailed list of current computer specifications that allows us to formulate a plan of hardware replacements/upgrades throughout the network – helping to reduce costs and maintain our budget

### What IT challenges were you trying to solve?

We wanted to find a solution that will help us comply with Government requirements for online safeguarding of students and NetSupport DNA's safeguarding toolkit provided just what we needed.

“ NetSupport DNA has added value by giving our staff more visibility into what's going on online across the school... ”



## Why did you choose our product?

Our internet filter software, although very good, does not offer reports that can be used and understood by non-technical members of staff. We looked at other software packages, but the 'footprint' required by the software caused some considerable performance issues for some staff. NetSupport DNA is not only easy to install and administer, but also very easy for staff to use, at a great price, and provides robust features.

## How/where has NetSupport added value?

NetSupport DNA has added value by giving our staff more visibility into what's going on online across the school with detailed reports that are simple to design and run. Our IT staff find the product to be easy to use and flexible to support their needs – plus it has also helped us save money and time, while increasing productivity.



## Would you recommend NetSupport?

**Yes, it's easy to install and administer!**



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