Salvatorian College
Pat Moloney, IT Manager

How is the software currently being used in your school?

We mainly use NetSupport DNA to capture data about the school's IT hardware and software usage using the inventories. These provide us with detailed information to help manage and maintain our school network – gather information from each device, from CPU and BIOS types, to network, video and storage data.

What IT challenges were you trying to solve?

We wanted a solution that would not just allow us to record an inventory of our assets and show what versions of software were installed, but also one that helped with deployments to multiple devices ie with the software distribution feature, we can select from multi-delivery options. This helped increase our productivity while saving us a load of time.

Why did you choose our product?

We chose NetSupport DNA for its robust hardware and software inventory features that provide up-to-date information on all devices and allows us to see what items need re-deploying or replacing – helping to better manage licenses and contracts while reducing overspend. Since this information is collected automatically, it also helps save us time from having to manually collect it. In addition, NetSupport DNA offered a great range of IT management features and was more affordable than other solutions we looked at.

How/where has NetSupport added value?

Since using NetSupport DNA, the information gathered from the devices is already starting to be of use as it highlights where assets can be better utilized – helping us cut costs and reduce unnecessary overspend on software or new hardware.

Would you recommend NetSupport?

Yes, it's great!