NetSupport DNA

IT Management with Safeguarding

for schools

Scan here to learn more!

Key features

- Hardware inventory and discovery
- Software licence management
- Internet metering
- Application metering
- Endpoint security
- System-wide alerting
- Energy monitoring
- Power management
- Remote Control and admin tools
- User management
- Activity monitoring
- Multi-site support and management
- Safeguarding toolkit
- Classroom Management (optional)

NetSupport DNA is our award-winning, easy-to-use solution that provides schools with the tools to monitor, manage and maximise their classroom and school-wide edtech while protecting students and supporting their wellbeing.

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Quick and easy set-up

After you have installed the server module, the deployment tool will automatically discover and install the DNA agent on up to 10,000 school devices. The console then starts collecting and reporting on real-time data.

Hardware Inventory

Gain a wealth of information from each device – from CPU and BIOS types to network, video, and storage information. Inventory reports are available for different groups and high-value peripherals can also be associated and recorded against a device.

Efficiency View

The unique dashboard highlights how your edtech is being used and the areas where efficiency can be improved, such as which PCs are least effectively used (and therefore can be redeployed) or which apps are the least used.

SNMP device discovery

Scan a range of network addresses and report on any appropriate devices discovered across the school, such as printers and access points.

Energy Monitoring and Power Management

Gain a high-level summary of when a computer is powered on, off, or hibernates to provide an average (and customisable) "power consumption per device" calculation. Set Power Management policies to automatically power computers off and back on at specific times – and more.

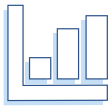
Internet Metering

Internet usage can be fully managed: lists of approved and restricted URLs and/or sub-URLs can be applied centrally to specific groups, allowing for age-appropriate group internet filtering and report viewing. Plus, apps and games can be blocked or restricted by their window's title.

Software Inventory/Licensing

Better manage license compliance and reduce software overspend by accurately reporting installed software and proactively identifying PCs with software that has no or low usage. Plus, record suppliers, purchase and invoice details, department or cost centre allocation and the tracking of maintenance contracts.

Software Application Metering



Ensures software licences are assigned to the right staff/students and aren't renewed without evidence of activity. View applications used on each PC or server, detailing the time the application was started and finished, as well as the actual time it was active – plus restrict app for students, either fully or just by time of day.

Real-time monitoring

Gain a real-time overview of all PCs on the network, highlighting which ones have current notifications and active policies, to ensure operators can identify and resolve issues quickly. View as Icons, Details, or Thumbnails (where the PC screens are visible).

Software distribution

Apply parameters to a collection of files or folders using the application packager – recording the user prompts, keystrokes, and mouse clicks that are used during a test installation, and then automating these on a live deployment. Plus, schedule software distribution and view if there were any errors during the installation.

School Alerting

The alerting tool notifies operators when any number of changes occurs across the school network. Plus, System Error Alerts also capture screenshots/videos of system errors as they occur, for faster problem-solving.

Acceptable Use Policies

Deliver and track multiple AUPs across the school. Policies can be applied to specific devices or users for display each time any user logs on – or for one-time display and acknowledgment. Full tracking and exception reporting are also provided.

Print Monitoring

A full overview of printing activities and indicative costs is provided.

Vault and Audit

NetSupport DNA contains a Vault component to allow secure storage of serial numbers, passwords, or any other confidential IT data. A powerful Audit component records changes to policies or settings – when entries are added/deleted, or where rights are changed for any user.

Endpoint Security

Allow full access, block all access, allow read-only access, or prevent applications from being run from an unknown memory stick. Alternatively, you can authorise the use of individual memory sticks for the current day, a week, or indefinitely – use can also be limited to only those authorized. It can also detect if USB drives are encrypted (BitLocker).

User Management

NetSupport DNA provides a range of features to locate and manage users within a networked environment. Plus, technicians can remotely log in to multiple school PCs on the LAN and also support remote schools that are not part of their main infrastructure via the secure inbuilt Gateway component.

Safeguarding

NetSupport DNA's safeguarding toolkit contains a contextual intelligence-based Risk Index which automatically flags high-risk events and vulnerable students.

The Keyword and Phrase Monitoring feature provides insight into and alerts from any activity by a student that might suggest they are engaged in activity that would place them at risk. The details/context of triggered words can be reviewed, with the results (available as a log, screenshot, and screen recording, according to severity level). Triggered events can be marked as 'in progress' or 'complete' to let supporting staff know their status.

Reporting

Access both on-screen and print-optimised reporting on individual devices, users, and departments, plus dynamic groups - with supporting bar and pie charts and “live” drill-down capabilities on all key summary data.

Mobile Inventory

Download NetSupport DNA’s Mobile Console app free from Apple app store. The app allows a technician, when away from their desk, to search for and view a detailed hardware/software inventory for any PC on campus – and more.

Digital Strategy

Educational Technology (EdTech) has increased in schools exponentially over the past few years, making it more crucial than ever for schools to create a digital strategy incorporating the effective use of EdTech in school and remotely.

Part of this process is understanding:

- What EdTech the school has
- How it’s used
- How to use it more effectively.

NetSupport DNA can help answer all these points, helping schools to then identify their gaps and make informed purchasing decisions.

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Cloud-based

Classroom Instruction, Safeguarding and IT Management

classroom.cloud is our 3-in-1 award-winning solution, built on impact and evidence. It provides simple yet essential tools for flexible instruction, safeguarding, and IT management – in any setting.

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NetSupport School

On-premise

Classroom Management and Monitoring

NetSupport School is the market-leading classroom management and instruction solution, providing a wealth of monitoring, control, collaboration and assessment features.

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System requirements

To see the system requirements, go to: **netsupportdna.com/education/free-trial**